## The Handyperson Service

**Do you need** minor repair work carried out on your property?

Have you had problems employing a Builder?

Are you worried about the standard of work and how much it will be charged?

If you answer YES to any of these question and you are one of the following:

- A disabled person
- Over 60 years old
- A Single parent
- Low Income Families

Then our Home Maintenance Officer can help you.

#### THE HOME MAINTENANCE OFFICERS

Home Maintenance officer are city council employees who work for the Housing department to carry out general maintenance work for Leicester City residents

Originally the services was only available in some areas in the City, but because of its popularity we are now offering it to everyone living in the city of Leicester.

#### We can offer you a worry-free service.

- We will only carry out the work you ask for
- Will be honest and reliable
- Our staff will always wear ID badges, so you can have a peace of mind when you open your door.

## We can handle:

- Small home maintenance jobs, such as:
  - Plumbing
  - Electrical
  - Glazing
  - Woodwork
  - Unblock and cleaning gutters
  - Windows and door repairs
- Security work, such as fitting:
  - Door Chains
  - Spy holes
  - Window and door locks
  - Fences & Gates
- Minor Adaptation Works:
  - Keysafe
  - Grab Rails
  - Stair Rails
  - Assistive Technology equipment
- For victim of crime we are able to offer a boarding up service until full repairs can be undertaken.

## The cost of the service

If you are on means tested benefits (this does not include Working Tax Credit) the labour cost will be:  $\pounds 15.00$  per hour

If you are in receipt of Working Tax Credit: £18.00 per hour

<u>Please note:</u> You will be asked to provide proof of any benefits you receive when we visit your home

# If you are <u>NOT</u> on means tested benefits the labour costs will be £30.00 per hour.

In addition to these labour cost you will also pay for the cost of any materials we provide for the jobs to be completed

#### All the above prices include VAT

## What to do if you are interested

#### **IT'S VERY SIMPLE**

In the first instance, get in touch with the staff at the Ross Walk office. They will take details of the work you want doing and the Home Maintenance Officer will get in touch to make an appointment to visit you.

#### HANDY PERSON SERVICE IAN MARLOW CENTRE 57 Blackbird Road Leicester, LE4 0AR.

You can phone the office on (0116) 4545120 or you may prefer to call at the office in person

### **OPENING TIMES**

Monday to Thursday 9:00am to 5:00pm Friday from 9:00am to 4:30pm

If you would like to discuss what the work you need doing and how much it is likely to cost, please phone the office. We will be pleased to talk to you

